

BIM and CAD Management Outsourcing



BIM and CAD systems are essential for your firm’s success. However, managing and maintaining these solutions can be time consuming and draw team members away from billable project work. IMAGINiT Technologies’ BIM and CAD management services enable organizations to proactively manage their software environments, without using valuable internal resources.

Benefits include:

- **Increased operational efficiency, which leads to increased revenues and decreased costs.** Proactive management services minimize and eliminate potential problems before they occur. IMAGINiT services also maintain and improve hardware and software system performance levels.
- **Reduced costs, including HR overhead and administration.** By leveraging IMAGINiT’s technology experts, firms enhance their work environment and processes. The expense associated with managing BIM and CAD systems decreases and HR doesn’t need to get involved with hiring staff to handle these tasks.
- **Greater profitability, as lasting changes are made to the CAD and BIM environments.** IMAGINiT implements meaningful and lasting changes to clients’ CAD and BIM systems. This results in more efficient work processes for project teams, as well as more billable hours since employees are no longer diverted to manage the technology infrastructure.

Every IMAGINiT client is assigned a Project Manager who is responsible for delivering and coordinating CAD and BIM Management Services. These professionals maintain communication, track issues and resolutions, and ensure that tasks are performed according to schedule.

IMAGINiT’s Portfolio of BIM and CAD Management Services

IMAGINiT offers three categories of BIM and CAD Management Services.

Strategic Services

Evaluation of BIM adoption rates

- IMAGINiT’s experts administer skills assessments which help establish current baselines of knowledge across the organization.

Analysis of support history to identify trends and gaps

- Routine evaluation of support cases and recurring issues helps identify where targeted training is needed.

Targeted training

- Employee needs can be addressed through “Lunch and Learn” sessions, over-the-shoulder mentoring, or more formal classroom training.

Quarterly program reviews

- These sessions are designed to review business objectives. Benefits associated with quarterly program reviews include:
 - Developing workflows based on best practices
 - Ensuring that IMAGINiT’s services are in strategic alignment with the organization’s broader goals.

Tactical Services

IMAGINiT's BIM and CAD management experts also can help firms with tactical needs. Examples of these services include:

Software licensing and deployment services

- Network licensing optimization
- Creation of deployment images
- Development of custom scripts for automated installation
- Software deployment updates as service packs, updates, and hotfixes

Software support

- Highly trained Technical Support Specialists accelerate response times and issue resolution
- IMAGINiT collaborates with clients to identify the right severity level for incidents, so issues are immediately linked to the right level of expertise
- Phone, web portal, online chat, or email support
- 24/7 access to IMAGINiT's problem resolution Knowledge-base, online activity reports, online case creation, and management tools
- Metrics and reports ensure that support service is at desired performance levels and is delivering client satisfaction

Hardware support

- Printer and plotter configuration and support

Standards development

- IMAGINiT's experts leverage their industry knowledge and help organizations establish CAD or BIM standards and styles that streamline work and make deliverables more consistent

Training on customizations

- Employees receive training to ensure that they are ready to work efficiently

Unique Support Services

IMAGINiT's experience and expertise goes well beyond traditional CAD and BIM deployment and support. We offer services rarely seen among other providers, such as:

- Data management expertise – An area of increasing importance as project teams become more distributed and collaboration is required.
- PLM 360 – This practice is now expanding beyond manufacturing and is being adopted to support LEED.
- Software customization and programming
- Integration of CAD and BIM solutions to back-office systems
- Creation of sales quote systems

Why IMAGINiT?

When leading design and engineering firms decide to outsource BIM and CAD management, they choose IMAGINiT. Here are three reasons why:

- **IMAGINiT is cost-effective.** Our experts can be brought in part-time, rather than hiring full-time staff. That means your employees are free to focus on what they do best—billable design and engineering work.
- **Access to industry best practices.** IMAGINiT's technical services team has over 100 specialists with extensive BIM and CAD experience across numerous industries. When firms leverage our expertise, they no longer have to devote staff time to researching and implementing leading-edge practices.
- **IMAGINiT offers flexible service solutions.** Our BIM and CAD management experts offer assistance that is tailored specifically to customer needs. Clients can hire help on a permanent, part-time, or temporary basis.

If you'd like to learn more about improving your team's efficiency, contact us today. We are ready to discuss your requirements and recommend the BIM and CAD outsourcing services that will best meet your unique needs.

About IMAGINiT Technologies

IMAGINiT Technologies, a Rand Worldwide Company, is the world's largest provider of enterprise solutions to the engineering community, including the building, manufacturing, civil and mapping industries. With over 25 years of experience, and 45 offices throughout North America, we provide the expertise, training and support to help companies realize the full power of design technology, maximize ROI and gain competitive advantage.

IMAGINiT is a leading provider of Autodesk software solutions and the largest North American Autodesk Authorized Training Center (ATC) partner. All of our locations are supported by a vast pool of engineering resources focused on developing real-life business solutions for their local clients.



Specialization

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Government
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Product Support Specialized
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