



ProductivityNOW Professional IMAGINiT's eLearning and Support Solution

Without high employee productivity, firms can find it difficult to meet customer driven deadlines and pursue innovative design solutions. The key to increasing productivity is ensuring employees are educated on how to use their design software tools effectively and that they have access to experts when problems slow, or even stop, their productivity.

IMAGINiT's ProductivityNOW Professional is our most comprehensive eLearning and support offering that provides access to our powerful eLearning solution as well as our best in class support team. The offering is designed for large organizations with 25+ users of Autodesk software and allows them to derive the most value from their Autodesk software. The eLearning component is powered by Pinnacle Series from Eagle Point Software and provides 24/7 access to high-quality eLearning courseware from ASCENT that is complimented with videos from both Eagle Point and IMAGINiT. Exclusive features and capabilities of the ProductivityNOW Professional offering include the ability to customize standard content, create and publish your 'in-house,' proprietary content as well as full access to all user administration capabilities. All of this is in addition to the "how-to" videos, documents, workflows, user quizzes, and productivity tools that are part of the ProductivityNOW Standard offering. This comprehensive offering boosts employee efficiency and effectiveness with its powerful combination of traditional support as well as the self-serve eLearning content which is available whenever needed. Highlights include:

- **Individual, workgroup, or manager-assigned eLearning**
 Whether an individual wants to enhance specific skills, a project team needs to get up-to-speed on new software, or a manager is helping employees fill skills gaps—ProductivityNOW streamlines the process. Advanced reporting capabilities make it easy for users and managers to track progress.
- **On-demand eLearning on all major Autodesk products**
 Employees have 24/7 access to a searchable library of self-paced, video-enhanced eLearning courses that include practice exercises and quizzes. Videos and self-paced learning courseware explain the "how" and the "why", practice exercises and quizzes reinforce learning, and the robust search functionality helps employees quickly find the information they need.
- **Video Enhanced eLearning**
 We offer over 75 unique courses covering more than 30 Autodesk software products. Our eLearning library contains more than 2,500 Autodesk related videos for Autodesk 2019 products alone.
- **Multiple learning modalities**
 We offer content to accommodate all learning modes: reading, hands-on exercises, and videos.
- **Customizable content***
 Clients can edit our content to match their specific workflow and practice needs.

ProductivityNOW By the Numbers

Video Enhanced eLearning

- We offer 75+ unique courses
- 30+ Autodesk software products
- 2,500+ How To videos on Autodesk software products

IMAGINiT's dedicated support team members spend 100% of their time solving customer issues. Their experience and expertise are unparalleled.

Experienced, Certified Technical Support

- Our support team has more than 150 years of combined experience providing Autodesk technical support, with over 250 years including their industry experience.

Industry-Experienced Professionals

- IMAGINiT's team of 120+ professionals supplement our dedicated support team and assists with training, implementation, and developing software solutions.

Experience Solving the Most Challenging Cases

- Our team solves over 1,500 cases every month.

Fast Support Response Time

- On average, we respond to phone and email support requests in less than two business hours. Users can get the quickest response through our online chat.

- **Customizable home page***
Companies can add their logo and links to internal content and sites.
- **Ability to add company-specific information***
Companies can capture and share internal processes, documentation, and other company-related information.
- **Easy access to support professionals**
Clients can contact support via the chat function on the site, email, or phone. They can monitor case status through our website. We also include a searchable knowledgebase of common support questions and answers.
- **Online, live lectures***
Clients are invited to webinars on a variety of subjects, all delivered by certified subject matter experts.
- **User administration***
Company administrators can enable Single Sign On (SSO) for easy user access and synchronize user accounts via active directory synchronization.

Benefits of Using ProductivityNOW Professional:

- **Quick access to answers**
With all eLearning content available 24/7, employees will not spend valuable time waiting for answers. Each ProductivityNOW component provides considerable value, but when used in combination, the value increases exponentially. With real-time support, employees can effectively use their Autodesk software when they need it. Plus, users can get immediate access to our support team through the chat function on our website. We guarantee that we will respond to requests submitted via phone or email within four business hours.
- **Ability for managers to assign eLearning courses and track employee progress**
ProductivityNOW Professional expands standard capabilities of employee-selected courses to include manager-assigned courses. This feature empowers managers to select courses that address their employees' needs and, through advanced monitoring, help them achieve their professional development goals.
- **Targeted learning where needed**
With visibility into the tools used by team members, managers can determine if additional training is needed. And, customers who subscribe to KnowledgeSmart assessments can have user-specific learning paths created based on the results of a user assessments.
- **Increased employee engagement and satisfaction**
Managers create a positive work environment by helping employees gain the skills needed to succeed in their jobs and advance to new positions.
- **Increased team productivity**
Project leaders can identify the skills needed to complete projects faster and more accurately, and then assign appropriate courses to all team members as well as new members who join the team in the middle of a project.
- **More time spent on strategic work**
CAD managers and power users can spend less time answering "how-to" questions and trying to understand asset ownership and usage and instead can focus on strategic initiatives.
- **Option to add non-Autodesk eLearning Content**
Clients can add on eLearning content to 3rd party applications.

IMAGINiT Technologies offers two different ProductivityNOW packages: Standard and Professional. Which is right for you? An IMAGINiT representative can help you determine which package is the best fit for your organization.

To learn more, call us toll-free at 1-800-356-9050.