



IMAGINiT Technologies Earns Autodesk Support Specialisation in Australia

ADELAIDE, SOUTH AUSTRALIA - November 6, 2012 – Rand Worldwide (OTCBB: RWWI), a global leader in providing technology solutions to organisations with engineering design and information technology requirements, today announced its [IMAGINiT Technologies](#) division has earned the new Support Specialisation designation for value added resellers (VARs) from [Autodesk, Inc.](#)

“The receipt of this formal recognition by Autodesk confirms our position as an industry leading provider of customer support services to the Australian engineering and design market,” said Michael Lachs, managing director of IMAGINiT Technologies, Australia. “We are very serious about ensuring that our clients receive the highest level of service from us and that at every interaction, they are more than satisfied with the experience IMAGINiT provides them. We have a team of highly qualified technical experts available to support our clients. In fact, in addition to our phone and in person support capabilities, we have created ProductivityNOW, an online portal for our support and subscription clients where they can create and log new support cases, view the status of current cases, review their entire history of support cases and search our database of more than 700 common support questions, all at their convenience.”

For more information on our various customer support initiatives and to find out how your company can begin benefitting from them, please contact an IMAGINiT representative at: 1300 66 7263 or via email at: marketing.au@rand.com.

About IMAGINiT Technologies

[IMAGINiT Technologies](#), a division of [Rand Worldwide](#), advances the way architects and engineers design, develop, and manage projects. Customers of this leading professional services and technology company include organisations in the building, infrastructure, manufacturing and facilities management industries. *Fortune 500* and *Engineering News Record's* Top 100 organisations work with IMAGINiT Technologies to gain competitive advantages through expert technology consulting, implementation, training, and support services. As one of the world's largest integrators of Autodesk 3D design and engineering software, the team leverages unrivalled industry experience to design systems that accelerate innovation while improving project quality and profitability.

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